



FAIRFIELD HALL MANAGEMENT COMPANY LIMITED

IMPORTANT CHANGES

Effective immediately, please note contact changes for Residents:

Enquiries & reporting of non-urgent issues:

- All maintenance issues contact: maintenance@fairfieldhall.net
- Meter readings contact: meters@fairfieldhall.net

For Residents without email, please leave a note describing your issue in one of the Caretakers mailboxes around the building, the Site Manager will direct your request appropriately.

All other non-maintenance queries:

- Email: directors@fairfieldhall.net with copy to info@encoreestates.co.uk

Urgent issues:

- Phone Encore directly on 01223 866980

Out of hours emergencies:

- Phone Encore on 01223 866980 and wait to be directed to the **Out of Hours Service**

For general information and non-urgent answers, a lot of useful information can be found on www.encoreestates.co.uk/help/

Other contact information:

FHMC Directors: directors@fairfieldhall.net

FHMC Website: www.fairfieldhall.net

Estate Manager: Chad Bryant

Fairfield Hall Facebook group: Fairfield Hall – Stotfold

Report anti-social behaviour to the police on 101